



DIY Screen Doors

Shipping & Delivery | Terms & Conditions

1. When can I expect to receive my Do It Yourself screen door?

Order processing generally takes 1-2 business days. From the point of processing the order, expected time for the order to ship is 5-7 days. Casper Screens cannot guarantee a delivery date for any order, we can only guarantee a ship date within 7 days of having received the order

2. Who will be delivering my shipment?

Casper Screens uses FedEx Ground shipping for orders when applicable. Casper Screens will provide a tracking number to the customer when the order has been shipped out. The tracking number does not guarantee a delivery date only a projected delivery date from FedEx.

3. Can I make changes to the delivery address after I have placed my order?

Customers may make changes to the delivery address prior to the order being shipped out by calling Customer Service at 877-745-5525. Once the order has been shipped, the customer may contact FedEx.com for any changes. Casper Screens will not be held responsible for any changes that the customer has made to the delivery address after the order has already shipped.

4. Do you ship Casper Screens internationally?

At this time, we ship Casper Screens solely in the United States. Please don't hesitate to call 877-745-5525 (858-350-9804) with any questions regarding international shipments. Additional international shipping charges may apply and will be determined.